

STRANG

Dear Customer,

Safety is at the center of all we do at Strang. As information about the new coronavirus disease (COVID-19) continues to evolve, we are committed to taking preventive measures to reduce the risk to our communities while providing the essential services you depend on, including responding to any emergency situations.

To date, we have taken the following steps:

- Our employees are proactively following the [Centers for Disease Control and Prevention \(CDC\)](#) recommendations, including:
 - Avoiding close contact with people who are sick.
 - Washing their hands often with soap and water for at least 20 seconds. If soap and water are not readily available, using an alcohol-based hand sanitizer with at least 60% alcohol. Always washing hands with soap and water if hands are visibly dirty.
 - Avoiding touching their eyes, nose and mouth.
 - Covering a cough or sneeze with a tissue, then throwing the tissue in the trash. If no tissue, sneezing or coughing into elbow, not hands.
 - Cleaning and disinfecting frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- We have emphasized the need for our field crews to avoid close contact with large groups and anyone who appears sick.

We will be carrying hand sanitizer on all of our trucks.

Please help us in limiting the spread of COVID-19. We are happy to reschedule service appointments for customers who feel ill. Simply contact us at 608-647-2855.

Thank you. It is through all of our collective efforts that we can reduce the risk to each other.

Thank you,

Staff @ Strang Heating & Electric, Inc